

Nine Reformer Pilates

Private Ticketed Event Terms & Conditions

One-Off Even

Please read these Terms and Conditions carefully before purchasing your ticket. By purchasing a ticket and attending this event, you agree to be bound by the following Terms.

These Terms apply solely to the private ticketed event taking place on **the specified date on the purchase/booking** at Nine Reformer Pilates.

1. General

Nine Reformer Pilates is the trading name of Nine Group Ltd, registered in England and Wales (Company No. 16297502).

If you have any questions regarding this event, please contact:
hello@ninereformer.co.uk

2. Eligibility

All attendees must be **18 years or over**.

By purchasing a ticket, you confirm that you are legally capable of entering into a binding agreement and that you are physically fit to participate in Reformer Pilates.

3. Ticket Policy

Individual Ticket Requirement

- Every person attending must purchase **their own individual ticket**.
- Tickets are strictly personal and may not be shared.
- Entry will only be permitted to those with a valid ticket booking.

Non-Refundable Policy (Attendee Cancellations)

- All tickets are **strictly non-refundable**.
- If you cancel your attendance for any reason, your ticket will be forfeited.

- Your space may be re-advertised and offered to another participant.
- Once cancelled, your space cannot be reinstated.

Cancellation by Nine Reformer Pilates

If the event is cancelled by Nine Reformer Pilates for any reason (including circumstances beyond our reasonable control), you will receive a **full refund of the ticket price paid** to your original payment method.

4. Access & Entry

- Access details will be provided prior to the event.
- Access credentials are personal and must not be shared.
- You must not allow entry to anyone who does not have a valid ticket.
- You may be asked to provide ID upon request.

Use of access details is monitored for safety and security.

5. House Rules

By attending this event, you agree to comply with the following:

You Will:

1. Wear suitable clothing for the event. If the event involves Pilates then **grip socks must be worn at all times**. Grip socks are mandatory for hygiene and safety. If you do not have them, they may be available for purchase at the studio.
2. Clean down equipment after use using the wipes provided.
3. Store personal belongings away from the gym floor in designated storage areas.
4. Leave the studio clean and tidy.
5. Arrive and leave at the designated event times.
6. Follow all instructions given by instructors or staff.

You Will Not:

- Allow entry to anyone without a valid ticket.
- Share your access details.
- Misuse equipment or tamper with studio fixtures.
- Bring alcohol (unless explicitly part of the event), illegal substances, or hazardous objects.
- Smoke or use e-cigarettes inside the premises.
- Bring animals (except registered service animals).

- Permit anyone under 18 to enter the facility.
- Engage in inappropriate or unlawful behaviour.

6. Damages & Liability for Property

You are responsible for:

- Any damage caused to equipment or the premises beyond normal wear and tear.
- The cost of repairs or necessary cleaning resulting from misuse.

Nine Reformer Pilates reserves the right to charge up to **£500 per occurrence** for damage, repair, or excessive cleaning where applicable.

Nine Reformer Pilates is not responsible for personal belongings left unattended or on the premises.

7. Health & Participation Waiver

By attending this event:

- You confirm you are in good health and capable of participating in the specified event, including Reformer Pilates if that is part of it.
- If you suffer from hearing issues, please note the vibrations may affect this. Please make an informed decision before attending.
- You understand that exercise carries inherent risks.
- You agree to participate at your own risk.
- You will immediately stop exercising if you feel unwell, dizzy, faint, or experience discomfort.

Nine Reformer Pilates accepts no responsibility for injuries sustained during participation except where caused by proven negligence.

In the event of a medical emergency, call 999 immediately.

8. Limitation of Liability

To the fullest extent permitted by law, Nine Reformer Pilates shall not be liable for:

- Loss of personal property
- Indirect or consequential losses
- Injury resulting from misuse of equipment or failure to follow instruction

Nothing in these Terms limits liability for death or personal injury caused by

negligence.

9. Governing Law

These Terms are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.